

13820 Sunrise Valley Drive
Herndon, VA 20171
Tel 703-345-2455
Fax 704-697-4579
stacy.hannah@twcable.com

Stacy S. Hannah
Senior Manager, Regulatory

2010.134A

226478



October 18, 2010

VIA E-Mail

Jeanne Gordon
Docketing Department
South Carolina Office of Regulatory Staff
1401 Maine Street, Suite 900
Columbia, SC 29201
Phone: (803) 737-0775
gordonj@regstaff.sc.gov

**RE: 2010 Authorized Utility Representative Form for
Telecommunication Carriers**

Ms. Gordon:

Enclosed for filing is the 2010 Authorized Utility Representative Form for Telecommunication Carriers on behalf of Time Warner Cable Information Services (South Carolina), LLC ("TWCIS") d/b/a Time Warner Cable.

Please do not hesitate to contact me should you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Stacy S. Hannah".

Stacy S. Hannah

Attachment

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Time Warner Cable Information Services (South Carolina), LLC _____
 Company Name
 Time Warner Cable _____ 888-890-7515
 Dba/fka _____ Telephone #
 60 Columbus Circle, _____
 Mailing Address
 New York, NY 10023 _____
 City, State, Zip Code
 1845 Assembly Street _____
 Business Location
 Columbia, SC 29206 _____ Richmond _____
 City, State, Zip Code _____ County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System _____
 Mailing Address: 2 Office Park Court, Suite 103 _____
 City, State, Zip Code: Columbia, SC 29223 _____

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Charlene Keys 3347 Platt Springs Road West Columbia, SC 29170
 General Manager (Include address if different than above.)
 803- 744 -5497 / 803 251 5345 / charlene.keys@twcable.com
 Telephone Number Facsimile Number E-mail Address
- B. TWC Regulatory Complaints 13820 Sunrise Valley Drive Herndon, VA 20171
 Customer Relations /Complaints Representative (Include address if different than above.)
 703-345-2455 / 704-697-4579 / twc.regulatory.complaints@twcable.com
 Telephone Number Facsimile Number E-mail Address
- C1. Stacy S. Hannah 13820 Sunrise Valley Drive Herndon, VA 20171
 Customer Relations / Complaints Representative for Escalated Complaints (Include address if different than above.)
 703-345-2455 / 704-697-4579 / stacy.hannah@twcable.com
 Telephone Number Facsimile Number E-mail Address
- C2. 888-890-7515
 Customer Contact (Toll Free Number)
- D. Tom Gaebel
 Engineering Operations (Include address if different than above.)
 803-251-5305 / 803-251-5311 / tom.gaebel@twcable.com
 Telephone Number Facsimile Number E-mail Address
- E. _____
 Test and Repair (Include address if different than above.)
 888-890-7515 / N/A / https://www.timewarnercable.com/Carolinas/about/contactus.ashx
 Telephone Number Facsimile Number E-mail Address Form

F. Customer Service - Request Customer Complaint or General Manager contacts listed above
Emergencies (During non-office hours)
888-890-7515 / 803 251 5345 / <https://www.timewarnercable.com/Carolinass/about/contactus.ashx>
Telephone Number Facsimile Number E-mail Address Form

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Julie P. Laine 60 Columbus Circle New York, NY 10023
Regulatory Officer (Include address if different than above.)
212-364-8482 / 704-973-6239 / julie.laine@twcable.com
Telephone Number Facsimile Number E-mail Address

H. Stacy S. Hannah
Dual Party Mailings (Name)
13820 Sunrise Valley Drive Herndon, VA 20171
Mailing Address
703-345-2455 / 704-697-4579 / stacy.hannah@twcable.com
Telephone Number Facsimile Number E-mail Address

I. Julie P. Laine
Interim LEC Fund Mailings (Name)
60 Columbus Circle, New York, NY 10023
Mailing Address
212-364-8482 / 704-973-6239 / julie.laine@twcable.com
Telephone Number Facsimile Number E-mail Address

J. Ann Reitter
Universal Service Fund Mailings (Name)
7910 Crescent Executive Drive, Charlotte, NC 28217
Mailing Address
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com
Telephone Number Facsimile Number E-mail Address

K. Ann Reitter
Gross Receipts Mailings (Name)
7910 Crescent Executive Drive, Charlotte, NC 28217
Mailing Address
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com
Telephone Number Facsimile Number E-mail Address

L. Julie P. Laine
Lifeline Mailings (Name)
60 Columbus Circle, New York, NY 10023
Mailing Address
212-364-8482 / 704-973-6239 / julie.laine@twcable.com
Telephone Number Facsimile Number E-mail Address

Stacy S. Hannah
This form was completed by (print name)


Signature

Senior Manager, Regulatory
Title

October 18, 2010
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)